

At the Loudoun County Department of Economic Development, we're here for our businesses and our workforce. This chart was created with information from the [Virginia Employment Commission](#) to provide easy to understand guidance about unemployment insurance under the CARES Act.

For more information, please contact Nancy Evanko, Workforce Development Analyst for Loudoun Economic Development, at 703-771-5371 or email her at Nancy.Evanko@Loudoun.gov

Already Approved for Unemployment Insurance Benefits:	New Benefits for Previously Uncovered Workers:	Eligible for regular Unemployment Insurance Benefits
<p>How to file or re-open a claim</p> <ul style="list-style-type: none"> You can file online here. You can also file by phone: <ul style="list-style-type: none"> For initial claims, call between 8:15am and 4:30pm, Monday - Friday, and between 8am and Noon on Saturday (closed Sunday and state holidays) 1-866-832-2363 For continuing claims, call 1-800-897-5630 	<p>How to apply for the Pandemic Unemployment Assistance (PAU)</p> <p>Self-employed, independent contractors and gig economy workers may be eligible to apply for the federal program called PAU.</p> <p>The CARES Act provides increased benefits for workers collecting unemployment insurance by \$600 for claims effective March 29 until July 31, 2020.</p>	<p>How to Apply for Unemployment Insurance Benefits</p> <ul style="list-style-type: none"> You can file online here. You can also file by phone: <ul style="list-style-type: none"> For initial claims, call between 8:15am and 4:30pm, Monday - Friday, and between 8am and Noon on Saturday (closed Sunday and state holidays) 1-866-832-2363 For continuing claims, call 1-800-897-5630
<p>The Claims Process:</p> <p>Three steps make up our claims process. Before you file a claim, understand each step and how you can best file and register for work.</p> <ul style="list-style-type: none"> Step 1 - Your Initial Claim Step 2 - Register for Work Step 3 - File Your Weekly Claim <p>Each step supports you in carrying on by providing temporary financial stability and a transition to new employment.</p>	<p>The Claims Process:</p> <p>To be eligible for this new program, workers must first apply through traditional unemployment by visiting the Virginia Employment Commission or the Virginia Career Works.</p> <ul style="list-style-type: none"> The state is required to verify eligibility under traditional unemployment before allowing claimants to be considered for the new PUA program. If you are determined to be ineligible for traditional unemployment, you will be contacted by phone (text or voice message) on how to file the supplemental information to complete your claim under the new PUA program. VEC will be announcing more details on the start date for this new program in mid-April. 	<p>Additional Information:</p> <ul style="list-style-type: none"> Frequently Asked Questions from Workers Regarding Covid-19 can be found here. Watch a video tutorial to help you walk through the initial unemployment online filing process here. Please note: there are many requirements in the new legislation and every worker has unique circumstances and criteria that affect eligibility. The VEC will be posting additional updates on their website as new information is available. As a reminder, after completing an initial claim, claimants must file a weekly certification each following week in order to be paid. This can be done by calling the interactive voice response line at 1-800-897-5630 or through your online account. The online claim filing system is operational but might not send a confirmation number. Claims are being received and the VEC is working on fixing the problem.